



**EASTERN POWER DISTRIBUTION COMPANY OF A.P. LIMITED**  
**CORPORATE OFFICE :: VISAKHAPATNAM**  
CIN : U40109AP2000SGC034117

**MemoNo:CGM/IT/EPDCL/VSP/GM-IT/EE-IT/ E-427707/D. No.1/560981/24/ Dt:28.11.2024**

Sub:- APEPDCL - IT Wing - Advanced Metering Infrastructure Service Provider(AMISP) for Smart Metering Works-"Providing Advance Metering Infrastructure and services for Smart Prepaid Meters to Distribution Companies of Andhra Pradesh"- Installation of Consumer Application "Eastern Power" for smart meter consumers - Instructions - Reg.

Ref:- AMISP Contract dated 04.07.2023.

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As part of the AMISP project, smart meters have been installed for consumers, and billing is done automatically with the smart meter data from the corporate office; till now, bills have been served to the consumers in person with a "Duplicate bill option" from the billing mobile app.

Certain enhancements have been made to the "**EASTERN POWER**" mobile app as it is integrated with the data of smart meters. This app provides comprehensive smart meter data, including daily load profiles and consumption patterns on an hourly, daily, weekly, monthly, and yearly basis. Consumers can also view and pay their bills through the app.

In view of the above, all Superintending Engineers/Operations are directed to ensure the necessary actions are taken. Field staff should be instructed to assist consumers in installing the "**EASTERN POWER**" mobile application when serving bills.

It is imperative to ensure that every consumer with a smart meter has successfully installed the "**EASTERN POWER**" mobile app to fully utilize the smart meter's functionalities and enhance the overall consumer experience.

Yours Faithfully

#Digitally Signed#  
For Chief General Manager/IT  
APEPDCL :: Visakhapatnam

To

All the Superintending Engineer's/Operation/ APEPDCL.

All the Executive Engineer's/Operation/ APEPDCL.

Copy submitted to the Director/ Finance& HRD/ APEPDCL/ Visakhapatnam.

Copy to the Executive Engineer/Technical/CMD Peshi/ APEPDCL/Visakhapatnam