

MemoNo:CGM/IT/EPDCL/VSP/GM/IT/EE-IT/E-/D. No: I/553013/2024 Dt: 06.09.2024

Sub:- APEPDCL - IT Wing - Advanced Metering Infrastructure Service Provider(AMISP) for Smart Metering Works--“Providing Advance Metering Infrastructure and services for Smart Prepaid Meters to Distribution Companies of Andhra Pradesh”- Working Instructions to install and bill smart meters - Reg.

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As part of the RDSS scheme, an agreement was signed vide reference cited with AESL (Adani Energy Solutions Limited) to install smart meters for government, commercial and industrial services in APEPDCL . Cetain instructions are as follows.

1. A meter change screen is enabled in the respective AE-Operations login for all installed meters to update the smart meter changes.
2. Upon successful updating of smart meter changes in the AE login and approval in the AAO-ERO login, the updates will be reflected in the service-wise preparations, and preparations will be completed as per the daily schedule.
3. From the 1st to the 5th of every month, AESL will provide the smart meter billing data (readings) to the EPDCL MBC server. The corporate office will process these bills using the existing billing engine.
4. The respective AAOs can view these bills in the consumer history.
5. As per management instructions, the generated bills will be issued to consumers electronically via SMS, WhatsApp, and email. Consumers can also download the e-bill format from the APEPDCL Web Portal and the EASTERN POWER mobile app.
6. In addition to the above, the duplicate bill print option is provided in the mobile app to issue duplicate bills to consumers who require a physical copy of the bill.
7. To ensure timely bill generation (from the 1st to the 5th of every month), the respective AE-Operations and AAO-EROs must update the meter changes in EPCCB as soon as the meters are replaced and handed over by the AESL team.
8. Please note that all the services billed by the system are changed from LV to HV, so the duplicate print option will appear in the Department HV billing mobile app.

Chief General Manager/IT
APEPDCL, Visakhapatnam

To
All Suprintending Engineer/Operations
Circlce/Visakhapatnam,Eluru,Rajahmahendravaram, Vizianagaram,Srikakulam
General Manager/Finance & Revenue /Corporate Office/ APEPDCL
Copy to
Chief general Manager/Finance/Corporate Office/ APEPDCL
Accounts Officer/ Director(Finance & HRD)Peshi/ APEPDCL/Visakhapatnam.
Executive Engineer/CMD Peshi/ APEPDCL/Visakhapatnam.