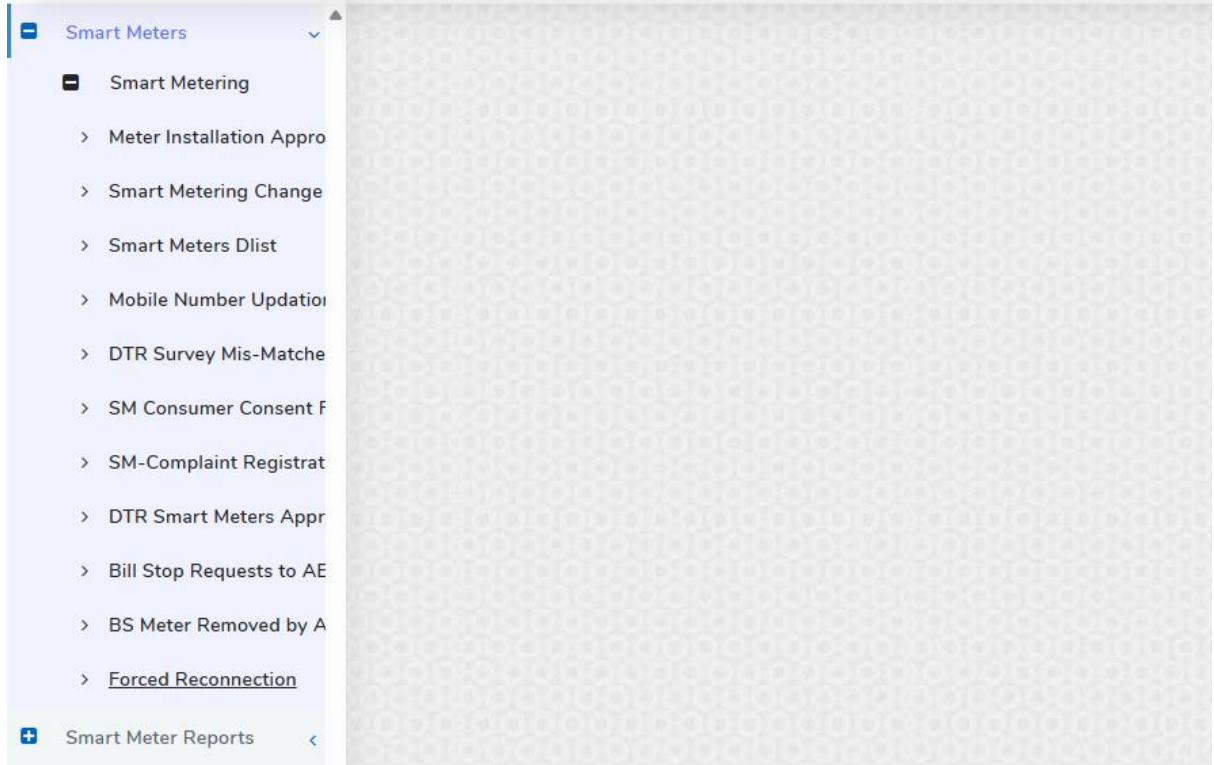


Forced Reconnection in AEs Login:

After smart meters are disconnected remotely from the AE login, **Reconnection** will be provided automatically once **Payment** and the **Reconnection Charge (RC)** are received. If, in any case, the service is to be reconnected without receiving the Payment, an option for **"Forced Reconnection"** is provided, which can be used by the respective AEs to initiate the Reconnection.



When **"Forced Reconnection"** is clicked, a screen will appear displaying all services that were disconnected via **"Remote Disconnection."** The respective AEs can then initiate the **"Forced Reconnection"** process, adding **remarks** as needed.

■	S.NO.	SCNO	UKSCNO	Meter Number	DC Request Data	Disconnection date	KWH	KVAH	KVA	NAME
☐	13	1111281762070158	22507780	65004612	06-06-2025 12:57:19	06-06-2025 12:58:19	1528.78	1738.45	0.414	PROFESSIONAL DETECTIVEEandSE
☐	14	1111281766003929	22522580	65006741	06-06-2025 12:57:19	06-06-2025 12:58:49	658.27	716.37	0.072	P SURYANARAYANA
☐	15	1111281766004863	22522570	51063715	06-06-2025 12:57:19	06-06-2025 12:58:19	735.157	739.409	0.0	PARADESWARA RAO
☐	16	1111281766005538	22516818	53026532	06-06-2025 12:57:19	06-06-2025 13:01:19	302.14	304.01	0.188	P VENKATA NARAYANA
☐	17	1111281754229054	22512170	50049250	06-06-2025 12:57:19	06-06-2025 13:00:20	118.06	139.29	0.017	SEETHA RAM
☐	18	1111281766004539	22513068	65010727	06-06-2025 12:57:19	06-06-2025 12:58:19	79.6	97.24	0.004	Y SRINIVASU NAIDU
☒	19	1111281714074474	22509492	50128219	06-06-2025 12:57:19	09-06-2025 22:11:48	92.32	93.82	0.0	G.GURRAYYA
☐	20	1111281766001646	22516959	51028816	06-06-2025 12:57:19	06-06-2025 12:58:49	127.741	197.071	0.0	K R NAIDU
☐	21	1111281754154589	22522518	50075759	06-06-2025 12:57:19	06-06-2025 13:00:35	156.32	169.29	0.03	S.K.V.V.SEETHARAMAYYA
☐	22	1111281754181750	22512359	50049248	06-06-2025 12:57:19	06-06-2025 13:00:35	2.02	4.44	0.0	K.SEETHARAM
☐	23	1111281754228835	22521408	51060305	06-06-2025 12:57:19	06-06-2025 13:00:20	27.646	28.021	0.0	JAGADISH KUMAR
☐	24	1111281755106079	22514661	50075563	06-06-2025 12:57:19	06-06-2025 13:00:20	187.0	187.77	0.007	S. LAXMINARASIMHAM

Remarks :

After providing the OTP, the request will be sent to MDMS for Reconnection.

Smart Meters Services Reconnection

OTP : 2:58

If Reconnection does not happen within 15 minutes after initiation of the request, then a complaint will be generated automatically, and the same will be sent to the AMISP to facilitate "Manual Reconnection".